# **Highland Drug and Alcohol Recovery Directory of Services**

# Worried about your own or someone else's Alcohol and/or Drug use?



# Highland Alcohol and Drugs Partnership (HADP)

Stoneyfield Business Park **INVERNESS** IV2 7PA

Tel: 01463 704603 Website: www.highland-adp.org.uk



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# **Adult Services**

#### ADDICTIONS COUNSELLING INVERNESS (ACI)

#### **Description of Service:**

Addictions Counselling Inverness is a Third Sector organisation which offers free one-to-one counselling for people with problematic activity or substance issues. ACI covers the Inverness. Badenoch & Strathspey and Nairn area and supports those with a range of activity and problematic substance use, including alcohol, drug and gambling.

ACI's service is holistic and person-centred in approach and helps clients to explore their behavioural, psychological and emotional issues in order to achieve lasting change and improved well-being. Counselling is focused on the needs of the client and is provided by a team of highly trained and skilled volunteer counsellors.

Address/Location:

108 Church Street

Inverness IV1 1EP

Opening Hours:

Monday, 10am to 7pm

Tuesday -Friday 10am-4pm

**Contact Person:** 

Erica Hansen

Tel No: 01463 220995

Email: in-

fo@addictionscounsellinginverness.org

www.addictionscounsellinginverness.org

#### ADVOCACY HIGHLAND

#### Description of Service:

Advocacy Highland is an independent voluntary organisation which provides free and confidential independent advocacy in the Highland region for individuals over the age of 16, who need to be supported to speak up about specific issues. This, whilst not exclusive, focuses on key priority groups including those with mental ill health, learning disabilities, Autistic Spectrum Disorder (ASD), those groups who are frail and elderly, and to individuals with drug and alcohol problems.

We provide advocacy to support people to have their voices heard, their views respected and to be empowered to be involved with the important decisions in their lives. We work within the Scottish Independent Advocacy (SIAA) guidelines of good practice and to current legislation. The organisation is managed by the Advocacy Manager and governed by a voluntary Board of Directors.

Address/Location: Contact Person

2 Seafield Road Inverness

**IV1 1SG** 

**Opening Hours:** 

9am - 5pm, Monday - Friday

**Sheilis Mackay** 

Tel No: 01463 233460

Fax No: n/a

Email: info@advocacy-highand.org.uk

Website: www.advocacy-highland.org.uk

#### APEX SCOTLAND—HIGHLAND

#### **Description of Service:**

The Primary objective of the Ascend service is to support individuals who have been engaging with a treatment/recovery centre and are now addressing their alcohol/drug misuse issues, and are facing barriers to entering the workforce. Ascend equips these individuals with the skills that will enhance their employability prospects, prepare them for entry into the labour market, and to sustain participation when they get there.

For more information on what Apex can offer please contact on the details below.

All referrals for services must go via Tina Brown.

#### Address/Location:

Apex Scotland

Unit 7, 23 Lotland Street Inverness , IV1 1ST

#### **Opening Hours:**

9 a.m. to 5 p.m. Monday to Friday. 1.00pm-2.30pm Saturday (Osprey House Acupuncture)

# **Contact Details:**

Contact Person: Tina Brown North— Jackie Ross South—Chris Holloway

Telephone: 01463 717033

#### Email:

tina.brown@apexscotland.org.uk Jackie.ross@apexscotland.org.uk Chris.Holloway@apexscotland.org.uk

website: www.apexscotland.org.uk

#### **BEECHWOOD HOUSE**

### **Description of Service:**

Beechwood House is a Residential Rehabilitation service for individuals who require treatment for problematic alcohol and drug use. Treatment is delivered through Group Work, Key Working sessions and support in structuring meaningful use of time.

A Community Programme is also offered. Individuals with problematic substance use issues can receive treatment in the community which may or may not lead to engaging in the rehabilitation programme. Families can access help where the CRAFT model is implemented. Aftercare is also offered for Service users leaving the residential programme who live within a reasonable travelling distance.

# Address/Location:

69-71, Old Perth Road Inverness IV2 3JH

#### Contact Details:

**Contact Person:** Caroline Robertson

**Tel No:** 01463 711335

**Fax No:** 01463 711544

#### **Opening Hours:**

24 hours a day, 7 days a week, 365 days a year.

Email: beechwood@crossreach.org.uk

Website: www.crossreach.org.uk

#### CRIMINAL JUSTICE SUBSTANCE MISUSE TEAM DTT0 SERVICE

#### **Description of Service:**

The Criminal Justice Drug & Alcohol Intervention Team (DAIT) provides a range of statutory and non-statutory group work and 1:1 interventions relating to alcohol and drug use, including:

- 1. Drug Treatment and Testing Orders, including DTTO2 (statutory court order)
- 2. Community Payback Orders with alcohol and drug intervention requirements (statutory court order)
- 3. Throughcare addiction service (post-sentence, voluntary)
- 4. Throughcare addiction service (in-sentence, voluntary)
- 5. Alcohol project (recurring imprisonment, voluntary)
- 6. Structured deferred sentences (court mandated)
- 7. Diversion from prosecution (alternative to prosecution offered by the procurator fiscal, voluntary)

#### Address/Location:

Criminal Justice Services Old School House 196 Culduthel Road

Inverness

**Opening Hours:** 9am to 5 pm

#### **Contact Details:**

#### **Contact Person:**

Agnes Sangster

**Tel No:** 01463 716324/724554 **Fax No:** 01463 712895

Email: agnes.sangster@highland.gov.uk

Website: https://www.highland.gov.uk/info/1396/

criminal justice social work/433/

criminal justice services

#### **DUAL DIAGNOSIS SERVICE/ DUAL DIAGNOSIS NURSE**

#### **Description of Service:**

Community based service covering Inverness GP practices (with transitional care operating between hospital and community).

Individuals must have a primary diagnosis of severe mental health and currently be misusing drugs /alcohol.

Proactive liaison/care coordination between and across services/ providers in order to within optimise recovery for individuals, improve outcomes, highlight and manage risks for those on caseload, their Carers and communities

Working 1:1 with individuals on DDS caseload (referral criteria above)

Joint working with other services/individuals/providers to assess mental health and substance use issues, to shape care planning, optimise recovery, signpost optimal pathway, and manage risk going forward.

Design and delivery of training/workshops for individuals/groups/services

Available as a resource for others (individuals, groups, services)

Currently stand alone service within Drug and Alcohol Recovery Services

#### Address/Location:

Dual Diagnosis Service Royal Northern infirmary, Ness Walk Inverness IV3 5NS

**Opening Hours:** Currently 0.8WTE. generally not available Wednesday but can

be flexible if given notice Generally 08.00 – 16.00

#### **Contact Details**

Contact Person: Jim Neville, Dual Diagnosis

Nurse (DDN)

**Tel No:**01463 706958 **Mob:**07970683363

Email: jim.neville@nhs.net

#### **Any Additional Information:**

One male DDN currently. There is no female DDN.

However DDN has close links with female nursing colleagues across services

#### **GATEWAY (HIGHLAND HOMELESS TRUST)**

**Description of Service:** 

Supported Accommodation, Housing Support, Community Support.

Address/Location:

57 Church Street Inverness

**IV2 3SB** 

Contact Person:

Alex Gilchrist - General Manager

Tel No:01463 718693

Fax No:

Opening Hours: 9-5:30 Mon-Fri

Email: office@homelesstrust.org.uk

Website: homelesstrust.org.uk

#### **HOMELESS SERVICE INVERNESS**

#### **Description of Service:**

- Help for individuals who are Homeless or in Temporary Bed & Breakfast accommodation in Inverness.
- Particularly for those who are not involved with health services currently and experience issues with Alcohol, Drugs or Mental Health.
- Regular outreach visits to your accommodation to offer immediate practical support while needs are assessed
- Appointments for individuals who prefer to meet out with their tenancy.
- Sign posting and referral on to appropriate agencies to create individualised support networks.
- Support to register with a GP or Dentist.

Address/Location:

Community based: contact via phone or

e-mail opposite.

**Opening Hours:** 

**Contact Details:** 

**Contact Person:** 

Cheryl Light

Senior Nurse Practitioner

Homeless Service

Inverness.

9am-5pm Mon-Fri

Tel No: 07976 661177

Email: Cheryl.light@nhs.net

#### **LOCHABER HOPE**

## **Description of Service:**

A Third Sector Person Centred Organisation; Confidential counselling; Mentoring, Personal Growth Training, Fair Start Scotland (FSS) Employability Service, Employability for those not eligible for FSS. SMART Recovery group facilitation. Suicide Intervention; a safe place to talk and be supported to explore thoughts feelings and behaviours.

Service; Individual and self-referrals, Schools, Workplace, Associations and Colleges.

1:1 and group work, mentor training and youth peer mentor training at HND level. Drop in service, women's space opportunities, Men@Work – (woodwork and skills building) wellbeing groups incl: relaxation, bereavement group, light at the end of the tunnel (anxiety), creative writing, crafternoon,

Mediation

**Employers Assistance Programme** 

## **Any Additional Information:**

Developing Social Enterprise; a safe, positive and inspiring environment, providing opportunities for unemployed, disadvantaged and at risk members of our community, who are experiencing vulnerable or crisis periods in their lives.

#### **Opening Hours:**

9-5 Mon – Friday Outside these hours by appoint or contactable in crisis

# **Contact Details**

Alyson Smith

Tel No: 07887490790

Email: alyson.smith@lochaberhope.org.uk

Website: www.lochaberhope.org.uk

#### THE SALVATION ARMY

#### **Description of Service:**

Drug and Alcohol support service 16+. One to One person centred support or group working both available. Work with Psycho Social model. Social peer support connecting group. Support to family members who are affected by addiction.

#### Address/Location:

The Salvation Army 20 Tomnahurich Street INVERNESS IV3 5DD

#### Contact Person

Debbie Smith

Drug and Alcohol Support Worker

**Tel No:** 01463 255276 **Mob No:** 07824393864

Email: Debbie.smith@salvationarmy.org.uk

Opening Hours: 9-5 Monday to Friday.
Alternative appointments can be

offered with agreement.

Website: www.salvationarmy.org.uk

#### **UK SMART RECOVERY**

#### **Description of Service:**

SMART Recovery is a peer led, non-profit, international organisation which provides free self help groups and related services for individuals wishing to learn more about substance or activity addiction. The SMART Recovery programme is evidence based, teaches self-empowerment, and uses cognitive behavioural and motivational enhancement techniques to help participants achieve abstinence.

#### Address/Location:

Arthur House Chorlton Street Manchester M1 3FH

#### **Opening Hours:**

Office 9.30am - 5pm Monday to Friday.

Meetings please see website

#### **Contact Details**

**UK SMART Recovery** 

**Contact Person:** Matthew Frost

Tel No: 0330 053 6022

Email: info@smartrecovery.org.uk

Website: www.smartrecovery.org.uk

# **Drug and Alcohol Recovery Services**

#### BADENOCH AND STRATHSPEY DRUG AND ALCOHOL RECOVERY SERVICE.

# **Description of Service:**

Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;

- Structured Preparatory/Psychosocial Intervention
- Community Based Detoxification/Specialist prescribing
- Alcohol-Detox Service

#### Address/Location:

Drug and Alcohol Recovery Service Rathven 100 Grampian Road AVIEMORE PH22 1RH

Opening Hours: Monday to Friday 9am to

5pm

#### **Contact Details**

#### **Contact Person:**

Linda Stevens

**Tel No:** 01479 813400

Email: linda.stevens9@nhs.net

#### CAITHNESS DRUG AND ALCOHOL RECOVERY SERVICE.

#### **Description of Service:**

We are an N.H.S. recovery focused supportive treatment service for any adult concerned about their drug or alcohol use, We work towards a service users own goals for recovery at all times with a strong emphasis on harm reduction. We also offer support for family/friends. We provide 3 confidential Drop in's a week for anyone concerned about their own or someone else's drug and alcohol use, one of these is in the evening ( see below ). We can work in partnership with other agencies including housing, education/training/financial support where/when indicated ensuring a holistic approach to recovery.

#### Address/Location:

C.M.H.T Bankhead Road, Wick Caithness KW1 5LB 01955 606915 C.M.H.T. Dunbar Hospital, Ormlie Road, Thurso KW14 7XE 01847 891224

#### **Opening Hours:**

9 – 5 Monday – Friday and

#### **Contact Details**

#### Address/Location:

C.M.H.T Bankhead Road, Wick Caithness KW1 5LB 01955 606915 C.M.H.T. Dunbar Hospital, Ormlie Road, Thurso KW14 7XE 01847 891224

#### **Contact Person:**

Beverly Horton (service lead /advanced practitioner)

Tel No: 01847 891224

Email: Beverly.horton@nhs.net

#### INVERNESS DRUG AND ALCOHOL RECOVERY SERVICE

#### **Description of Service:**

Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;

- Structured Preparatory/Psychosocial Intervention
- Community Based Detoxification/Specialist prescribing
- Alcohol-Detox Service

Address/Location:

Royal Northern Infirmary
Ness Walk
Inverness
IV3 5SF

Contact Person:
Shona Urquhart
Tel No: 01463 706972

Email:

#### HIGHLAND ALCOHOL AND DRUG ADVICE SUPPORT SERVICE

#### **Description of Service:**

Specialist Harm Reduction

Outreach service.

BBV testing and immunisation.

Wound care, safer injection advice and health promotion.

Assessment and treatment of minor injury/illness.

Overdose and Naloxone training.

Referral and support to attend specialist and treatment services.

Specialist on site BBV Service

Specialist Performance & Image Enhancing Drugs Clinic

We also offer support for family/friends concerned about their own or someone else's drug and alcohol

#### Address/Location:

57 Church Street INVERNESS IV1 1DR

#### **Opening Hours:**

Monday 9am-12.30pm

Tuesday Wednesday, Friday 9am-2pm

Due to outreach provision in the afternoons and on a Thursday please leave a message on answering machine and the team will return your call.

#### **Contact Details**

#### **Contact Person:**

Kayren Baker Lisa Johnstone

**Tel No:** (01463) 717594 **Fax No:** (01463) 717594

Email: high

Facebook—NHS Highland Iped

#### LOCHABER DRUG AND ALCOHOL RECOVERY SERVICE

#### **Description of Service:**

Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;

- Structured Preparatory/Psychosocial Intervention
- Community Based Detoxification/Specialist prescribing
- Alcohol-Detox Service

# Address/Location:

Fort William Health Centre Camaghael Fort William PH33 7AQ

#### **Contact Details**

**Contact Person:** 

Drug and Alcohol Recovery Nurses

Tel No: 01397 709830

# **Opening Hours:**

Monday to Friday 9am to 5pm

#### MID AND EAST ROSS DRUG AND ALCOHOL RECOVERY SERVICE

#### **Description of Service:**

Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;

Structured Preparatory/Psychosocial Intervention Community Based Detoxification/Specialist prescribing Alcohol-Detox Service

Address/Location:

County Community Hospital
Saltburn Road
Invergordon

Contact Person:

Drug and Alcohol Recovery Nurses

Tel No: 01349 855677

Monday to Friday 9-5pm

#### NAIRN & ARDERSIER DRUG AND ALCOHOL RECOVERY SERVICE

#### **Description of Service:**

Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;

Structured Preparatory/Psychosocial Intervention Community Based Detoxification/Specialist prescribing Alcohol-Detox Service

Access Details:	Contact Details
	Address/Location:
	Contact Person:
	Drug and alcohol Recovery nurses
Opening Hours:	<b>Tel No:</b> 01667 422786
9-5pm mon - fri	
•	

OSPREY HOUSE			
Description of Service:  Drug and Alcohol Recovery service available to individuals within the Highland area.			
Address/Location: Raigmore Avenue Inverness	Contact Details: Osprey House		
IV2 3DZ	Osprey House		
	<b>Tel No</b> : 01463 716888		
	Fax No:		
Opening Hours: 9am – 4.30pm	Email: nhshighland.ospreyhouse@nhs.net		
7 days a week			
SKYE & LOCHALSH & WESTER ROSS DRUG AND ALCOHOL RECOVERY SERVICE			
Description of Service: Our service offers community based support related to Drug and Alcohol problems. Assessment is against individual need with onward referral progressed where necessary. Varying interventions are used within a collaborative approach to care and include;			
Structured Preparatory/Psychosocial Intervention			
<ul> <li>Community Based Detoxification/Specialist prescribing</li> <li>Alcohol-Detox Service</li> </ul>			
Address/Location:	Contact Details		
	Contact Person:		
Opening Hours:	Drug and Alcohol Recovery Nurses		
	<b>Tel No</b> : 01854 612794		

#### SUTHERLAND DRUG AND ALCOHOL RECOVERY SERVICE

#### **Description of Service:**

We are an N.H.S. recovery focused supportive treatment service for any adult concerned about their drug or alcohol use, We work towards a service users own goals for recovery at all times with a strong emphasis on harm reduction. We can work in partnership with other agencies including housing, education/training/financial support where/when indicated ensuring a holistic approach to recovery.

#### Address/Location:

Community Mental Health Team Lawson Memorial Hospital Station Road Golspie Sutherland

North and West Sutherland Nurses Base Flat 5 Sinclair Court Melvich KW14 7YJ

#### **Opening Hours:**

9 – 5 Monday – Friday

# **Contact Details**

#### **Contact Person:**

Charlene Hercher (East Sutherland)
Hugh Black CPN (North and West Sutherland)
Beverly Horton (service lead /advanced practitioner)

Tel No:

**Charlene** 01408 664090 **Hugh** 01641 531772 **Bev** 01847 891224

#### Email:

Charlene.hercher@nhs.net <u>Hugh.black@nhs.net</u> Beverly.Horton@nhs.net

# **Services for Children and Young People**

#### ACTION FOR CHILDREN, GAEL OG YOUTH SUPPORT SERVICE

## **Description of Service:**

Universal (Tier 1) intervention refers to drug and alcohol education, information and service sign posting.

Targeted (Tier 2) Interventions refer to alcohol advice and advice on other substances. Information and intervention for Young People who are 'vulnerable', 'at risk'

# Address/Location:

Action for Children 1<sup>st</sup> Floor, Highland Rail House Station Square Academy Street Inverness IV1 1LE

#### **Opening Hours:**

Office Hours – Mon-Fri 9am – 5pm Outreach - targeted evening and weekend support Intensive Support – Mon-Sun 9am-10:30pm (targeted support)

# **Contact Details**

Contact Person: Grahame Cooper

Tel No: 01463 717227

Fax No: 01463 236335

Email: gaelog@actionforchildren.org.uk

Website:

www.actionforchildren.org.uk

**A.D.A.M.** (Another's drinking affects me) is a website for young people who are concerned about or may be affected by another person's drinking.

The person may be your Mum, Dad, a grandparent, a brother, a sister or a friend.

A.D.A.M has been developed in consultation with young people who have experienced harm as a result of someone else's drinking and offers an opportunity to explore IF and HOW you are being affected

www.chatresource.org.uk/adam/

## AL -Ateen Meetings

Please call 020 7407 0215. Alateen is for teenage relatives and friends of alcohoholics. Alateen is part of Al-anon

#### **Barnardos Springboard** Barnardos Springboard workers offer the following support to young people:

- Help to think about and plan for the future
- Help to develop the knowledge and skills needed to live independently
- Practical and emotional support when young people leave home
- Assist in contacting other services

Tel: (01463) 718436 www.barnardos.org.uk/springboard.htm

#### C.H.A.T (Children harmed by Alcohol Toolkit)

Children Harmed by Alcohol Toolkit (C.H.A.T.) is a new resource developed in consultation with practitioners from social work, young carers and treatment services. C.H.A.T. builds on our existing Oh Lila, Rory and A.D.AM. resources and contains a range of interactive materials that can be used with children, young people and families to build resilience and protective factors. www.chatresource.org.uk/c-h-a-t/

**CONNECTING YOUNG CARERS** Information service to young carers whose lives are affected by having to care for someone in the family with a physical or mental illness, disability or drug or alcohol problems.

To contact Highland Young Carers Tel: 01463 723563 or log on to www.connectingyoungcarers.org/

Text messaging service 07950 328 264 or email youngcarers@hccf.org.uk

# YOUTH ACTION SERVICE

Work directly with young people and families, who have drug & alcohol issues and have been in trouble with the law. Three teams cover the Highland area.

Tel: South-01463 256603; North & Mid -01995 605792 / 01349 855502 / 01349 256603

# **Services for Families**

# Children Affected by Parental Substance Misuse (CAPSM)

In recent years, there has been a growing recognition in Scotland of the impact of problematic parental alcohol and/or drug use on children and young people's lives. Children's experiences - even within the same family - can be very different and they can display incredible strengths in managing difficult situations, as can their parents. Not all parents who use substances experience difficulties with family life, child care or parenting capacity. Equally, not all children exposed to substance use in the home are adversely affected in the short or longer term. That said the impacts of parental problematic alcohol and drug use can also have a very detrimental impact on the health and wellbeing of some children. Children can also be at increased risk of experiencing violence and maltreatment when living with parental problematic drug and/or alcohol use Getting Our Priorities Right (2013) Scottish Government.

Highland have produced guidance for services working with children affected by parental substance misuse (CAPSM) and family members. This should be used in conjunction with the Highland Practice Guidance. These documents along with information regarding further advice and support can be found at <a href="https://www.forhighlandschildren.org/">www.forhighlandschildren.org/</a>

**FAMILIES ANONYMOUS** For relatives and friends concerned about the use of drugs and related behaviour problems. Self help group meets at Beechwood House, 69-71 Old Perth Road, Inverness, IV2 3JH every Thursday from 7.30 - 9.00pm. **Contact 0845 1200 660 (lo-call) or 0207 498 4680 for details. Please check the website** <a href="https://www.famanon.org.uk">www.famanon.org.uk</a> for any updates.

Families Outside: Provides support and information for the families of people in prison. Visit their website, or contact their helpline service on 0800 254 0088 / support@familiesoutside.org.uk / www.familiesoutside.org.uk

**S.F.A.D.** Scottish Families Affected by Alcohol & Drugs exists to support those affected by the substance misuse of a loved one, because families need to recover too. They facilitate a Scotland-wide network of family support groups and run a helpline service.

Freephone Helpline on 08080 10 10 11

or email helpline@sfad.org.uk, website: www.sfad.org.uk/

# Other Information

# **Cale House Supported Accommodation**

Provide supported accommodation for up to 22 single, vulnerable, homeless people. Cale House is a "Dry" house where no alcohol or substances are permitted. Service users can stay up to two years in Cale House.

Service Users have a variety of needs; our aim is to provide emotional and practical support to each person to enable them to rediscover skills and abilities and to learn new skills. Service user involvement is paramount in the way we deliver our service.

Service Users are encouraged to interact with the local community. Most service users undertake some form of voluntary work or training courses. This helps build self confidence and self worth

Website: www.crossreach.org.uk/our-locations/cale-house

Tel: 01463 718616, e-mail: calehouse@crossreach.org.uk

# **Connecting Carers**

If you would like to talk about your caring role please call 01463 723560 or email carers@hccf.org.uk

#### General Practitioners

GPs provide advice, information and treatment for alcohol and drug problems. Referral to appropriate agencies can also be made. Contact your local surgery. <a href="NHS Highland">NHS Highland</a>

# **Lochaber Council on Alcohol**

Offers information and advice and one to one counselling service to anybody over the age of 16 affected directly or indirectly with alcohol misuse.

Tel: 01397 702340

Email: lca.caol@btinternet.com

## **Porterfield Prison Addictions Service**

The Porterfield Team offers a range of services to the prison residents. These include: detoxification, maintenance, one-to-one support, group work, transitional care, and family groups.

Tel: (01463) 229047

# **Housing Options Service**

Highland's Housing Options Service gives help and advice to **anyone** who is having a housing problem. This includes:

If you are at risk of losing your home (whether it's your family home; a private rent or a 'social' rent)

If you need to move

If you have nowhere to stay

If you need extra 'hand-on' support or help to address any challenges you face

If you are struggling to pay housing costs or rent

Your local Housing Options Worker can help you to sort issues and prevent problems getting worse. They can help you understand all your choices to get the best solution for you.

#### Contact them by:

Calling: 01349 886602 (ask for 'Housing Options')

Emailing: housingoptions@highland.gov.uk

The Highland Council's website

Alternatively visit one of the Highland Council's Service point and arrange an appointment

Injecting Equipment Providers North Highland			
TAIN Well Pharmacy, 23-25 High Street IV19 1AE	Mon-Fri 8.30-1.30 / 2-6 <i>Tel: (01862) 892002</i>	Sat closing 5.00	
ALNESS Well Pharmacy, 96-98 High Street IV17 0SG Alness Pharmacy, High Street, Inverness	Mon – Fri 9-1/ 2-6 <i>Tel: (01349) 882233</i> Mon-Fri 8.30 – 17.30 Tel: (01349) 883444	Sat 9-1 Sat 9-1	
INVERNESS Harm Reduction Centre, 57 Church Street, Inverness, IV1 1NB	Mon – Sat 9 - 5 Tel: (01463) 717594	Closes 5pm daily	
<b>Boots Pharmacy,</b> 2 Southside Road, Inverness, IV2 3AU	Mon – Fri. 9 – 6 <i>Tel: (01463) 2311</i> 92	Sat 9-1	
Boots Pharmacy, 11/1 Eastgate Shopping Centre, Inverness IV2 3PP	Mon – Sat 9 – 6 Tel: (01463) 225167 Mon-Sat 9-6	Sun 11 - 5	
NAIRN Lloyds Pharmacy, 1 High Street, Nairn IV12 4AG	Mon, Tues, Fri. 9 - 6 Wed 9 - 5.30 <i>Tel: (01667) 453100</i>	Sat 9-1	
WESTER ROSS, LOCHALSH AND SKYE Kyle Pharmacy, Station Road, Kyle of Lochalsh, IV40 8AE	Mon-Sat. 9 – 5.30 Tel: (01599) 534206		
<b>Portree,</b> DA MacLeod (Pharmacy), Wentworth St. Portree, IV51 9EJ	9-1.2.15-5.30 Mon, Tues, Wed, Fri Tel: (01478) 612100	Closed on Thursdays	
CAITHNESS - Thurso Sutherland's Pharmacy, 13 Traill St. Thurso KW14 8EJ	Mon – Sat. 9 – 5.30 <i>Tel: (01847) 892011</i>	No Pharma- cist between 1.30 2.30pm	
Wick Boots Pharmacy, 58-64 High St., Wick, KW14 4NE	Mon – Sat. 9 – 5.30 <i>Tel: (01955) 6031</i> 99	Closed over lunch from 1- 2pm	
LOCHABER Lloyds Pharmacy, 52-54 High, St. Fort William, PH33 6AH	9-1/ 2.15 – 6.00 Tel: (01397) 702031	Sat 9-5.30	

OTHER USEFUL CONTACTS		
Citizens Advice Bureau	01463 237664	
Childline	0800 1111	
Family Mediation Highland	01463 712100	
Highland Alcohol and Drugs Partnership	01463 704603	
Highland Youth Voice	01463 702026	
Homeless Healthcare Team		
New Start Highland		
NHS 24	08454 242424	
North 25	01463 888300	
Police Scotland	01463 715555	
Scottish Fire and Rescue Service Inverness	01463 227000	
Rape and Abuse Line	08088 010302	
Samaritans	01463 713456	
Women's Aid	01463 220719	
Highland Users Group	01463 719366	
Scottish Recovery Consortium https://www.scottishrecoveryconsortium.org/	0141 552 1355	
Scottish Drugs Forum http://www.sdf.org.uk/	0141 2211175	
NATIONAL HELPLINES		
'Know the Score" Drug Line	0800 5875879	
Samaritans (National)	116 123	
Alcoholics Anonymous	0800 917650	



Narcotics Anonymous

Families Anonymous

0300 999 1212

0845 1200 660 (lo-call)