

**SERVICE NAME:**

**Phoenix Futures**  
Ending dependency, transforming lives



**The Enhanced Addiction Casework Service.  
HMP Inverness**

**Description of Service:**

**The Enhanced Addiction Casework Service provides a confidential client service that offers:**

- Harm reduction advice and information for all prisoners during induction to the establishment
- Full assessment within five days of referral
- Needs-led drug, alcohol and general harm reduction care planning
- 1-1 motivational support and counselling
- Regular reviews of individual Care Plan
- Alcohol Education and Therapeutic group sessions
- Harm Reduction + Recovery and Safer Injecting group sessions
- Pre-release harm reduction sessions
- Smoking cessation advice and support (1-1 and group sessions available)
- Referrals to other prison-based/linked services e.g. Criminal Justice alcohol workers for those on remand, Addiction Nurse, SPS group programmes, Liaison Nurse, etc.
- Referrals to community services e.g. Throughcare Addiction Service, Apex, Highland Homeless Trust, Cale House, etc

**What else can I expect from the service?**

You can expect to be treated with dignity and respect.  
Phoenix Futures strives to provide high quality services.  
If something is wrong we want you to tell us.

**How do I access the Service?**

To access the service, please complete a self-referral form  
And/or speak with any Phoenix Futures or SPS worker.  
It's really that simple

**Type of Service Provided:**

Phoenix Futures provides the Enhanced Addiction Casework Service on behalf of the Scottish Prison Service. Phoenix Futures is a specialist drug and alcohol treatment agency that works with individuals across Scotland and England offering help and support in community and prison settings

**Target Group /Age Group:**

Anyone coming into prison on remand or a sentence over >31days or Young offender and females < 31days.  
Who have a substance misuse problems or for information and advice.

<p>Access Details:</p> <p>Referral at Induction / health centre / internal / external or self referral</p> <p><b>Opening Hours:</b></p> <p>Monday to Friday</p> <p>9.00am – 5.00pm</p>	<p><b>Contact Details</b></p> <p>Lorraine Macleod -Team Manager  Rachel Hughes – Caseworker  Emma Patterson- Administrator</p> <p><b>Address/Location:</b></p> <p>Phoenix Futures  HMP Inverness  Duffy Drive  Inverness  IV2 3HH</p> <p><b>Contact Person:</b></p> <p>Lorraine Macleod -Team Manager  Rachel Hughes – Caseworker  Emma Patterson- Administrator</p> <p><b>Tel No: 01463 229054/67</b></p> <p><b>Fax No: 01463229054</b></p> <p>Email: <a href="mailto:lorraine.macleod@sps.pnn.gov.uk">lorraine.macleod@sps.pnn.gov.uk</a>  <a href="mailto:Rachel.hughes@sps.pnn.gov.uk">Rachel.hughes@sps.pnn.gov.uk</a>  <a href="mailto:Emma.patterson@sps.pnn.gov.uk">Emma.patterson@sps.pnn.gov.uk</a></p> <p><b>Website:</b> <a href="http://www.phoenix-futures.org.uk">www.phoenix-futures.org.uk</a></p>
<p><b>Additional Information:</b></p> <p><b>Mission statement</b></p> <p>Phoenix Futures exists to give substance misuses the opportunity to rebuild their lives in a way that ends their dependence on drugs And alcohol.</p> <p>We will work with people who seek our services, assisting them To gain self worth, independence and integration into society.</p> <p>We will provide services that, while they maintain a clear structure, Are adaptable to individual need.</p> <p>We will value our staffs, which enables us to achieve this mission.</p>	
<p><b>Phoenix Futures</b>  <b>Central Office</b>  <b>Scottish National Office</b>  <b>586 Keppochhill Road</b>  <b>Glasgow</b>  <b>G22 5HS</b>  <b>Tel 0141 332 2577</b></p>	
<p><b>Phoenix Futures</b>  <b>Central Office</b>  <b>3rd Floor ASRA House</b>  <b>1 Long Lane</b>  <b>London SE1 4PG</b>  <b>Tel: 020 7234 9740</b></p>	

